



STRATEGIC SERIES

Keeping Accurate Inventory On the Salesfloor

Everyone who works on the salesfloor has a role in keeping accurate inventory records. Good housekeeping can help prevent many inventory errors. It will also help with loss prevention. Here are a few ways you can help.

01

RETURN ORPHANS

Orphan items are items in the wrong location in the store. If they're in the wrong location, you or your customers won't be able to find them. You may also think you're out and order more. Return orphan items to their proper location.



02

REMOVE DAMAGED GOODS

Customers are unlikely to purchase damaged goods, which means you should order another one to replace it.



03

REPORT EMPTY PACKAGES

An empty package is often a sign of a shoplifter. Report empty packages to a manager. You'll need to order a replacement product.



04

FILL EMPTY SHELVES

If a shelf is empty, fill it with backstock and report to a manager. An empty shelf gives customers the impression you don't have what they need. It may also be an indication you need to order more of that item.



05

ORGANIZE MESSY DISPLAYS

Even if your store is fully stocked and inventory records are accurate, it won't matter if customers can't find what they need. Organize messy displays so customers can find what they're looking for quickly and easily.

